GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:1507
ANSWERED ON:24.07.2002
REJUVENATION OF CGHS
RENUKA CHOWDHURY

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether the Government are aware that over 84 per cent of the Central Government employees, go in for treatment, especially when requiring emergency attention, to private providers, mainly because of low client satisfaction of Central Government Health Scheme;

(b) if so, whether any study about client satisfaction mainly availability of standard medicines, timely and efficient medical attention requiring emergency operations, has been conducted;

(c) if so, the outcome thereof;

(d) whether any directions have been issued to the CGHS authorities to rejuvenate the scheme to make it effective;

(e) if so, the details thereof; and

(f) the steps taken in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI A. RAJA)

(a) to (f) Information is being collected and would be laid on the table of the Sabha.